MERCER GOVERNMENT HUMAN SERVICES CONSULTING

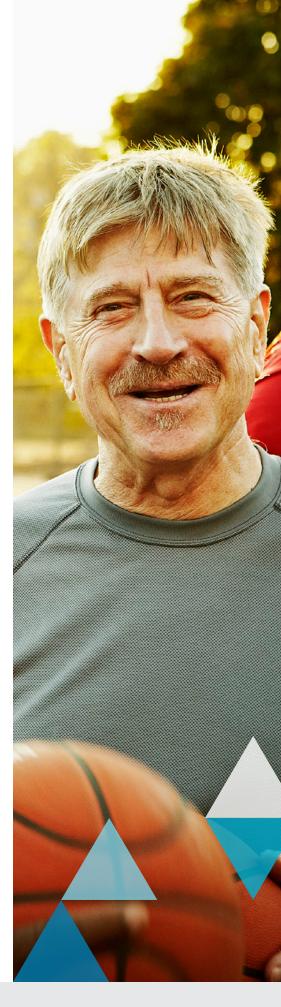
OVERVIEW

Since 1985, Mercer has consulted with more than 30 states and the federal government on a wide variety of health care and human services issues, including actuarial, data/systems analysis, clinical, policy, pharmacy, operations, and procurement.

Mercer Government Human Services Consulting (Mercer) specializes in assisting government-sponsored programs in becoming more efficient purchasers of health services. Mercer brings a team of consultants, clinicians, actuaries, pharmacists, policy specialists, and accountants to a project to ensure a coordinated approach to the administrative, operational, actuarial, and financial components of public-sponsored health and welfare programs.

Mercer's consultant team has assisted state and local governments for more than 25 years and has experience in more than 30 states. Throughout an engagement, Mercer draws on the extensive experience gained in working with numerous states to develop a strategy that fits the unique needs and specifications of each of our clients.

Mercer's full range of consulting services, customized to your needs, geographic location, and budget, will help you streamline and maximize the benefits of your health services.



MERCER OFFERS:

- Actuarial consulting developing and reviewing rates, setting policy and methodology for future rate setting, and performing a range of financial and actuarial analyses, including risk adjustment.
- Behavioral health consulting assisting with program design, policy, procurement, implementation, and evaluation of substance abuse and mental health programs.
- Clinical quality consulting implementing unique strategies to improve program performance, contain costs, and enhance quality of care and services.
- Informatics assisting in the interpretation and evaluation of detailed claims/encounter data, including data analysis and enhancement.
- Long-term care consulting developing alternative, highquality solutions to meet the needs of Medicaid members and dual eligibles in the most cost-effective setting.
- Pharmacy management consulting designing and implementing effective pharmacy management for both FFS and managed care programs.
- Reporting and monitoring developing comprehensive reporting and monitoring systems and assessing health plan financial efficiency.

For more information, please contact a Mercer representative at one of the following offices:

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