

Managed care compliance

Mercer Government
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Oversight of managed care compliance and program integrity best practices

Medicaid expenditures amounted to \$553.8 billion in 2015, representing an increase of 11.6% from 2014, and are projected to increase at an average annual rate of 5.7% over the next 10 years. With the anticipated continued growth in Medicaid expenditures and reliance on managed care delivery systems come new challenges in containing costs and new opportunities for fraud, waste, and abuse to occur. Partnerships between managed care organizations (MCOs) and state and federal agencies yielded over \$2.4 billion in fraud recoveries for Medicare and Medicaid in 2015. However, opportunities remain at the state and MCO level to prevent, detect, and remediate fraud, waste, and abuse at the provider and beneficiary levels.

The Centers for Medicare and Medicaid Services (CMS) published the Medicaid Program Integrity Manual in 2011 and issued revised regulations on MCO Program Integrity oversight in the 2016 Medicaid and CHIP Final Rule. In this environment, states are directly responsible for monitoring the operations of MCOs, and MCOs are required by federal mandate to have effective fraud, waste, and abuse detection and prevention programs and to take a more active role in identifying overpayments to providers.

Our expertise

Mercer Government's program integrity oversight team includes a team of lawyers, CPAs, and certified coders. Our team has policy-setting expertise at the state and federal levels, experience with data validation techniques, and in identification of program-integrity best practices.

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Mercer Government can help identify best practices in terms of Medicaid MCO compliance and program integrity operations. We have:

- Established review criteria to benchmark MCO program-integrity activities.
- Created MCO report cards to establish a method to compare MCO.
- Identified promising practices in MCO program integrity activities.

For more information

Visit our website at www.mercer-government.mercer.com to view our experience, services, and client feedback.

