

Medicaid Pharmacy Management & Program Integrity Support

Overview

Mercer delivers cross-disciplinary pharmacy management and program integrity services that combine clinical pharmacy expertise, policy and actuarial support, and compliance-focused capabilities. Our solutions help states identify savings, strengthen oversight, and demonstrate robust program management to federal partners.

Pharmacy Management Support

Why it matters

- Controls pharmacy spending while preserving access to necessary medications.
- Supports policy development that encourages appropriate prescribing and dispensing.
- Targets high-cost drugs and inefficient sourcing to capture savings.

Core services

- Prescription drug spend analyses and drug ingredient cost benchmarking to identify savings opportunities.
- Preferred Drug List (PDL) and Medicaid Drug Rebate Program (MDRP) support.
- Pharmacy cost estimates for MCO capitation rate development and carve-in vs. carve-out impact analyses.
- 340B policy guidance and reimbursement strategy (AAC, MAC, 340B Ceiling Price).
- Cost-of-dispensing studies, high-cost/blockbuster drug strategies, and PBM/PBA oversight.

State benefits

- More accurate, defensible rates and financial forecasts for managed care.
- Clear visibility into drug spend drivers and prioritized savings levers.
- Strengthened pharmacy policy and reimbursement frameworks that balance affordability and access.

Program Integrity Support

Why it matters

- Protects taxpayer dollars by preventing, detecting, and responding to fraud, waste, and abuse (FWA).
- Demonstrates robust oversight to CMS and other federal reviewers.

Core services

- Managed care plan program integrity compliance reviews and corrective action plan development and monitoring.
- Development of reporting tools and KPIs to track plan performance and enforcement outcomes.
- Training for state staff on PI regulations, federal guidance, and monitoring tools.
- AI-enabled strategies to enhance detection and prevention of Medicaid FWA.
- Support for enforcement, collections optimization, and responses to CMS, OIG, or GAO inquiries.

State benefits

- Improved FWA monitoring and stronger evidence of compliance for federal oversight.
- Actionable metrics and tools to prioritize investigations and measure program performance.
- Increased capacity and confidence among state teams through targeted training and technical assistance.

Why Mercer

Our cross-disciplinary team is ready to partner with state Medicaid agencies: pharmacy experts and policy leads provide technical analyses, rate-setting support, and hands-on implementation guidance, while program integrity functional leads and subject-matter specialists deliver compliance assessments, targeted training, and practical support for federal review readiness—bringing analytics, policy, and operational expertise together to turn recommendations into measurable results.

For More Information

Learn more at <https://www.mercer.com/gov> or contact us at mercergovernment@mercergov.com.